

## SOCIAL MEDIA POLICY

By accessing social media sites managed by Firefly Credit Union, you are agreeing to these guidelines. We reserve the right to change these guidelines at any time at our sole discretion.

### Privacy and Confidential Information

Firefly Credit Union social media is generally available to the public. Never post personal, private or confidential information such as your address, telephone number, account information or password. We are not responsible for anything that may occur if you post your personal, private or confidential information to a social media site. We will never ask you to provide this type of information through a public channel like social media. If you have any doubt about the confidentiality of certain information, please don't post it.

Please note that we cannot accept comments from individuals under the age of 13.

We recommend that you be familiar with the privacy and security policies of the social media sites you use (such as Facebook), and understand how your information can be displayed and used throughout each site as well as other third-party sites that may be linked.

### Discussion Guidelines

When using a Firefly Credit Union social media site, we request that you follow guidelines that will help keep the discussions constructive, relevant and appropriate. We reserve the right to moderate and delete any content at our sole discretion.

Your post should not contain:

- Illegal Content
- Promotional Spam
- Private or Confidential Info
- Off-Topic Content
- Personal Attacks or Threats
- Infringing Content
- Disparaging, Discriminatory, Hateful, Profane or Provocative Content

### Endorsement

Firefly Credit Union has not reviewed all of the third-party sites linked to its social media sites, and is not responsible for their contents. The inclusion of any third-party link does not imply endorsement by Firefly Credit Union.

Firefly Credit Union does not endorse any comments made by its employees, unless they are representatives authorized to comment on behalf of the Credit Union on social media sites.

Firefly Credit Union does not endorse or validate assertions or forward-looking statements in the comments. All statements and viewpoints expressed in the comments are strictly those of the commenter alone, and do not constitute an official position of Firefly Credit Union.

### Digital Millennium Copyright Act

If you believe in good faith that materials available on a Firefly Credit Union site infringe your copyright, you (or your agent) may send us a notice requesting us to remove the material or block access to it. Details on notices and counter-notices are available on the Copyright Office site at <http://www.copyright.gov>.